

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of June 2020

C.G.No:274/2019-20/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

M/s. ATC Telecom Infrastructure Pvt Ltd,
Sy.No.345/1,
Mallam (V),
Chittampur (M),
Nellore Dt.

Complainant

AND

1. Assistant Accounts officer/ERO/Kota
2. Deputy Executive Engineer/O/Kota
3. Executive Engineer/O/Gudur

Respondents

ORDER

1. Complainant A. Gopaiah, authorized signatory of M/s. ATC Telecom Infrastructure presented a complaint regarding withdrawal of capacitor surcharge and revision of bill to their LT Category-II service bearing No.3121320001052.
2. Respondent No.3 filed written submission before the forum stating that at the time of issuing the bill by the meter reader due to wrong selection of option levied capacitor surcharge, the same was rectified and withdrawn an amount of Rs.34,918/- vide RJ No.30/01-2020.
3. Complainant when contacted over phone by the staff of the forum on 04.06.2020 at 10.30 A.M, he informed that his grievance was resolved and satisfied with the revision.
4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant.

DESPATCHED

DATE

29/6

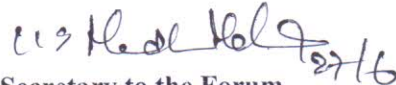
If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRE/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED
11/6/20